

**PARC CSC Program Team Fidelity Scale—Grant Year 6  
September 1, 2019 – August 31, 2020**

**Team: Teal**

**Total Enrollment To Date: x clients**

**Total Active During Grant Period: x clients**

**Total Newly Enrolled During Grant Period: x clients**

Program Component	PARC CSC operationalized definition	Goal	Calculation	Compliance measurement (%)
1. Staffing	CSC team members complete training as defined by role specific training fidelity scales	100% complete training	% of team members completing training	
	Vacancies are filled by another team member (as appropriate) in less than 30 days <b>CSC Program = 12 months</b>	90% of weeks have no unfilled vacancies	% of weeks with no unfilled vacancies	
	Participant caseload is no higher than 15 participants per 1.0 FTE staff <b>CSC Program = 12 months</b>	90% of months within goal caseload ratio	% of weeks spent within range	
2. Team meetings	Each staff member attends weekly meetings	Each team member attends 75% of team meetings	% of staff attending 75% of meetings	
3. Intake availability	Accepted referrals will be offered a clinic appointment within two weeks of completed referral receipt	80% of appointments offered within two weeks	% of appointments offered within two weeks	
4. Treatment planning	All participants will participate in the development and evaluation/update of their treatment plans	80% of participants will complete treatment plan	% of participants participating in treatment planning	
5. Emergency Services	Midtown Crisis Intervention Unit will provide 24 hour emergency mental health services <b>CSC Program = 365 days or 52 weeks</b>	Emergency Services will be available 100% of weeks of operation	% of weeks with emergency coverage provided	

6. Community treatment	Participants will have at least one visit in the community	10% of participants will have at least one visit in the community	% of participants having a community visit	
7. Safety assessment	Participants will be assessed for suicide risk	100% of participants will be assessed for suicide risk	% of participants assessed for suicide risk	
8. Substance use assessment	Participants will be assessed for substance use at baseline	90% of participants will be assessed for substance use at baseline	% of participants assessed for substance use	
9. Assessment of medication effects	Participants will be assessed for medication effects at least quarterly	80% of participants will be assessed for medication effects at least quarterly	% of participants assessed for medication effects in each quarter	
10. Assessment of metabolic parameters	Lipid and glucose levels will be assessed at baseline for enrolled program participants	80% of enrolled participants will have baseline lipids and glucose assessed	% of participants with metabolic assessment	
	Participants will receive ongoing monitoring and intervention as indicated for metabolic abnormalities	80% of participants will receive further intervention	% of participants who receive further intervention	
11. Family Involvement	Participants will be assessed regarding their preference for family involvement	80% will be assessed for preference for family involvement	% of participants assessed	
	Family members of interested participants will be provided with information regarding opportunities for involvement &/or education	80% of family members will be offered involvement and/or education	% of eligible families offered involvement &/or education  <b>(Eligible families = client indicates a preference for family involvement)</b>	
12. Team based approach	Participants receive services from multiple team members	At least 80% of participants will meet with at least two team members each quarter	% of participants meeting with two team members each quarter	
13. Participant perception of treatment experience	Participant experience will be assessed annually with a formal measurement tool	50% of participants return a completed experience survey	% of completed participant surveys received	
14. Outreach	CSC staff will provide forty (40) clinical outreach and recruitment or education visits per grant period to relevant	Complete 100% of outreach and recruitment visits	% of outreach and recruitment visits completed	

	institutions for consultation regarding potential referrals, facilitation of admission to the PARC CSC teams, and education about first-episode psychosis			
15. Education and Employment support	All participants will be offered SEES services	80% of participants will complete initial SEES consultation	% of participants who completed SEES initial assessment	

*I attest that to the best of my knowledge, these compliance measurements accurately reflect the clinical work completed on this PARC CSC Team.*

Supervisor Name: \_\_\_\_\_ Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Attachment 1

### Item # 2

	Dr. x	Dr. x	x	x	x	x	x	x	x	x	x	x
# meetings attended												
# meetings eligible to attend												
%												

### Item # 9

Question	Assigned Team	Category	Month 3	Month 6	Month 9	Month 12	Month 15	Month 18	Month 21	Month 24	Month 27
Side effect assessment	Teal	No									
		Yes									
		<b>Category</b>	<b>Month 30</b>	<b>Month 33</b>	<b>Month 36</b>	<b>Month 39</b>	<b>Month 42</b>	<b>Month 45</b>	<b>Month 48</b>	<b>Month 51</b>	<b>Month 54</b>
		No									
		Yes									
		<b>Category</b>	<b>Month 57</b>	<b>Month 60</b>	<b>Month 63</b>	<b>Month 66</b>					
		No									
		Yes									

### Item # 12

Question	Assigned Team	Category	Month 3	Month 6	Month 9	Month 12	Month 15	Month 18	Month 21	Month 24	Month 27
Seen by at least two team members	Teal	No									
		Yes									
		<b>Category</b>	<b>Month 30</b>	<b>Month 33</b>	<b>Month 36</b>	<b>Month 39</b>	<b>Month 42</b>	<b>Month 45</b>	<b>Month 48</b>	<b>Month 51</b>	<b>Month 54</b>
		No									
		Yes									
		<b>Category</b>	<b>Month 57</b>	<b>Month 60</b>	<b>Month 63</b>	<b>Month 66</b>					
		No									
		Yes									

### Item # 13

Question	Assigned Team	Category	Month 12	Month 24	Month 36	Month 48	Month 60
Participant perception of treatment experience	Teal	No					
		Yes					